CONFORMING COPY

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Attorneys for Plaintiff, Blumenthal Distributing, Inc. dba Office Star Products





UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

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BLUMENTHAL DISTRIBUTING, INC. dba OFFICE STAR PRODUCTS,

Plaintiff,

VS.

NORSTAR PRODUCTS, INC. dba BOSS OFFICE PRODUCTS and OFFICE FURNITURE OUTLET, INC.,

Defendants.

Case No EDC V 08-1757

COMPLAINT FOR:

- 1. INFRINGEMENT OF AN UNREGISTERED TRADEMARK;
- 2. FALSE ADVERTISING;
- 3. COMMON LAW UNFAIR COMPETITION

JURY DEMAND

I. JURISDICTION.

- 1. This is an action for infringement of an unregistered trademark pursuant to 15 U.S.C. § 1125(a); false advertising and false representation of fact pursuant to 15 U.S.C. § 1125(a) and California Business & Professions Code § 12024.6; and unfair competition under the common law of California. This Court has supplemental jurisdiction over Plaintiff's state law claims under 28 U.S.C. § 1267(a).
- 2. Venue is proper under 28 U.S.C. § 1391(b) and (c) in that Defendants are corporations which are subject to personal jurisdiction in this judicial district.

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(OPx)

II. PARTIES.

- 3. Plaintiff Blumenthal Distributing, Inc. which does business under the trade name Office Star Products ("Office Star") is a corporation organized and existing under the laws of the State of California having a principal place of business at 1901 S. Archibald Avenue, Ontario, California 91761.
- 4. On information and belief, Defendant Norstar Office Products, Inc. which does business under the trade name Boss Office Products ("Boss") is a corporation organized under the laws of the State of California, having a principal place of business at 5353 Jillson Street, Commerce, California 90040.
- 5. On information and belief, Defendant Office Furniture Outlet, Inc. ("OFO") is a corporation organized and existing under the laws of California having a principal place of business at 8840 Miramar Road, Building C, San Diego, California 92126 and which does business within this judicial district.

III. FACTUAL BACKGROUND.

- 6. Plaintiff has used the marks 5500 and 5700 for office chairs since June 2004.
- 7. Plaintiff has extensively promoted its 5500 and 5700 office chairs nationwide in advertising and on its internet web site with the result that these marks have acquired a secondary meaning as an identification of the source of the chairs.
- 8. Plaintiff has been careful, skillful and diligent in the conduct of its business and has maintained uniform standards of high quality in its goods. As a result of these efforts, Plaintiff's 5500 and 5700 trademarks have acquired a public acceptance and reputation, thereby creating a goodwill which inures to Plaintiff's benefit.
- 9. On March 18, 2008 Office Star sued Boss for infringement of a design patent, which design was embodied in Office Star's 5500 and 5700 chairs. The accused chairs in that litigation were offered by Boss under the trademarks

 B5500 and B5700. In settlement of that litigation, Boss agreed, *inter alia*, to stop selling the chair design in the United States that was embodied in the B5500 and B5700 chairs offered by Boss.

- 10. The foregoing settlement agreement notwithstanding and with full knowledge of Plaintiff's business and Plaintiff's rights in the trademarks 5500 and 5700 and the public recognition thereof, Defendants have offered and/or offer office chairs for sale nationwide, including in this judicial district, which are competitive with Plaintiff's goods, which chairs are identified by the designations B5500 or B5700.
- 11. Defendant OFO displays an office chair on its web site designated the "Boss Task Contoured Mesh Back Chair," which chair had previously been designated as the B5500 by Defendant Boss, and which Boss had agreed to cease selling. Upon ordering the referenced chair shown on OFO's web site, Boss fulfils the order by shipping a different chair.
- 12. Boss uses the trademarks B5500 and B5700 on its web site as links to another Boss chair, Boss's B6808 chair.

FIRST CLAIM FOR RELIEF

(Infringement of An Unregistered Trademark)

- 13. Plaintiff repeats and realleges paragraphs 1 through 12 hereinabove.
- 14. Plaintiff's trademarks 5500 and 5700 have acquired distinctiveness as a result of their use by Plaintiff.
- 15. Defendants' use of Plaintiff's unregistered trademarks is likely to cause confusion that Defendants' goods are sponsored or authorized by or affiliated with Plaintiff.
- 16. The above-described acts of Defendant constitute infringement of an unregistered trademark and a false designation of origin in violation of 15 U.S.C. § 1125(a) in that Defendants have used in connection with their goods a trademark which is likely to cause confusion or mistake or to deceive that

Defendants' goods are authorized or sponsored by, or are affiliated with Plaintiff and has caused such goods to enter into commerce which may be regulated by Congress.

- 17. Plaintiff is being damaged and is likely to be damaged in the future by Defendants' infringement by reason of the likelihood that prospective purchasers and purchasers of Defendants' goods will be confused as to the source, sponsorship, or affiliation of Defendants' goods.
- 18. Defendants have unfairly profited from the actions alleged herein and will continue to be unjustly enriched unless and until such conduct is enjoined.
- 19. By reason of Defendants' acts alleged herein, Plaintiff has and will continue to suffer damage to its business goodwill.
- 20. By reason of Defendants' acts alleged herein, Plaintiff has suffered and will suffer irreparable harm unless and until Defendants' conduct is enjoined.
- 21. Defendants' acts alleged herein were willful and taken in conscious disregard of Plaintiff's rights.

SECOND CLAIM FOR RELIEF

(False Advertising)

- 22. Plaintiff repeats and realleges paragraphs 1 through 20 hereinabove.
- 23. Defendant OFO has displayed on its website and offered for sale an office chair of Defendant Boss which is no longer available and Defendant Boss fills orders for the chair which is no longer available with a different chair.
- 24. Defendants' "bait and switch" offer for sale of a chair which is discontinued with the intent to entice customers into buying a different product constitutes false advertising and a false representation of fact in violation of 15 U.S.C. § 1125(a) and California Business & Professions Code § 12024.6.
- 25. Plaintiff is being damaged and is likely to be damaged in the future by Defendants' acts of false advertising and false representation of fact because of

the likelihood that potential customers of the products advertised by Defendants will be confused or mistaken as to the source, sponsorship or approval of products actually offered for sale and/or sold by Defendants.

- 26. Defendants have unfairly profited from the actions alleged herein and will continue to be unjustly enriched unless and until such conduct is enjoined.
- 27. By reason of Defendants' acts alleged herein, Plaintiff has suffered and will continue to suffer damage to its goodwill and has and will continue to suffer irreparable harm unless and until Defendants' conduct is enjoined.
- 28. Defendants' acts of false advertising and false representation of fact were willful.

THIRD CLAIM FOR RELIEF

(For Common Law Unfair Competition)

- 29. Plaintiff repeats and realleges paragraphs 1 through 28 hereinabove.
- 30. The above-described conduct of Defendants constitutes unfair competition under the common law of the State of California.
- 31. As a result of such actions, Plaintiff has been damaged in an amount to be proven at trial.
- 32. Because Defendants' oppressive and vexatious conduct has been intentional, willful, and in reckless disregard of Plaintiff's rights, Plaintiff is entitled to punitive damages against Defendants.

REQUEST FOR RELIEF

WHEREFORE, Plaintiff prays for relief as follows:

- 1. That this Court declare that the trademarks 5500 and 5700 are valid and are owned by Plaintiff.
- 2. That this Court declare that Defendants have infringed Plaintiff's trademark rights and have committed acts of unfair competition by their unauthorized use of the trademarks 5500 and 5700 and by their offer for sale or

promotion of an office chair which is intended to entice a consumer into a transaction different from that originally requested.

- 3. That Defendants, their agents, employees, and representatives and all persons acting in concert or in privity with any of them be permanently enjoined from: a) using the trademarks 5500 and 5700 alone or in combination with other words, symbols, or designs in any advertising, web site, or for any other purpose; and b) from bait and switch tactics;
- That Plaintiff be awarded the greater of its damages or Defendants' profits resulting from its willful infringement of Plaintiff's trademark rights and willful false and deceptive advertising;
- That damages resulting from Defendants' willful trademark 5. infringement and false and deceptive advertising be trebled in accordance with the provisions of 15 U.S.C. § 1117;
- That Plaintiff be awarded punitive damages against both Defendants 6. under the common law of California;
- That Plaintiff be awarded its attorney's fees, expenses and costs 7. incurred in connection with this case; and
 - 8. That Plaintiff be awarded such other relief as may be appropriate.

Respectfully submitted,

CHRISTIE, PARKER & HALE, LLP

DATED: December 1, 2008

dba Office Star Products

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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge Stephen G. Larson and the assigned discovery Magistrate Judge is Oswald Parada.

The case number on all documents filed with the Court should read as follows:

EDCV08- 1757 SGL (OPx)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

Ai	i discovery	related	motions	should l	be noticed	on the	calendar	of the	Magistrate	Judge

NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

Subsequent documents must be filed at the following location:

L	Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012	Southern Division 411 West Fourth St., Rm. 1-05
	LOS Allycies, CA 90012	Santa Ana, CA 92701-4516

[X] Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

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Edward R. Schwartz Christie, Parker & Hale, LLP 350 W. Colorado Blvd. P. O. Box 7068 Pasadena, CA 91109-7068 626-795-9900

UNITED STATES DISTRICT COURT

CENTRAL DISTRICT OF CALIFORNIA				
Blumenthal Distributing, Inc. dba Office Star Products	EDCV&8-1757 SGL (OPX)			
Plaintiff(s)				
v.				
Norstar Products, Inc. dba Boss Office Products and Office Furniture Outlet	SUMMONS			
Defendant(s)				
TO: THE ABOVE-NAMED DEFENDANT(S):				
YOU ARE HEREBY SUMMONED and required to fi	le with this court and serve upon plaintiff's attorney			
Edward R. Schwartz	, whose address is:			
Christie, Parker & Hale, LLP 350 W. Colorado Blvd., Suite 500 Pasadena, California 91105 626-795-9900				
claim which is herewith served upon you within 20	amended complaint counterclaim cross- _ days after service of this Summons upon you, exclusive y default will be taken against you for the relief demanded			
	CLERK, U.S. DISTRICT COURT			
Date: DEC - 2 2008	By: <u>Natalu honognia</u> Deputy Clerk			
	(Seal of the Court)			

SUMMONS

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UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA

_ c #		CIVIL COV	ER SHEET		
I(a) PLAINTIFFS (Check be	ox if you are representing yourself		DEFENDANTS		
		Office	Norstar Products	Ing dha Bo	as Office
Blumenthal Distributing, Inc. dba Offi					
Star Products			Products and Off	ice Furniture	outlet
(b) County of Residence of First List	ted Plaintiff (Except in U.S. Plaintiff Cases):		County of Residence of First Listed Defe	endant (In U.S. Plaintiff Cases C	Only):
	s and Telephone Number. If you are represent	enting yourself,	Attorneys (if Known)	<u> </u>	
provide same.)					
Edward R. Schwar	- - -				
Christie, Parker	c & Hale, LLP				
350 W. Colorado	Blvd.				
P. O. Box 7068			a		
	1109-7068				
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			(specify):		Judge
V. REQUESTED IN CO	MPLAINT: JURY DEMAND	D: X Yes .	No (Check 'Yes' only if demanded in compli	aint.)	
CLASS ACTION under F.F	R.C.P. 23: Yes X No		MONEY DEMANDED IN CO	MPLAINT: \$	
VI. CAUSE OF ACTION	(Cite the U.S. Civil Statute under which	vou are filipp and write	a brief statement of cause. Do not cite juri	adiational statutas unless divers	
				suictional statutes unless ulvers	sity.)
Trademark Inirin	gement 15 U.S.C.	Section 1	125 (a)		
VII. NATURE OF SUIT (F	Place an X in one box only.))			
OTHER STATUTES	CONTRACT	TORTS	TORTS	PRISONER PETITIONS	LABOR
		PERSONAL II			
400 State Reapportionment	110 Insurance			510 Motions to	710 Fair Labor Standards Act
410 Antitrust	120 Marine	310 Airplane	370 Other Fraud	Vacate	720 Labor/Mgmt.
430 Banks and Banking	130 Miller Act	315 Airplane Liability		Sentence	Relations
450 Commerce/ICC Rates/etc	140 Negotiable Instrument	320 Assault,	Libel & San Other Personal	Habeas Corpus	L / 30 Labor/Mgmt.
460 Deportation	150 Recovery of Overpayment	Slander	Property Damage 385 Property Damage		Reporting &
470 Racketeer Influenced and	& Enforcement of	330 Fed: Em	ployers' Product Liability	SSS Death I enalty	Disclosure Act 740Railway Labor Act
Corrupt Organizations	Juagment	Liability	BANKRUPTCY	540 Mandamus/	790 Other Labor Litig.
480 Consumer Credit	151 Medicare Act	340 Marine		Other	791 Empl. Ret. Inc.
490 Cable/Sat TV	152 Recovery of Defaulted Student Loan	345 Marine P		550 Civil Rights	Security Act
810 Selective Service	(Excl. Veterans)	Liability 350 Motor Ve	hicle 423 Withdrawal 28	555 Prison	PROPERTY RIGHTS
850 Securities/Commodities/	153 Recovery of Overpayment	355 Motor Ve		Condition	820 Copyrights
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875 Customer Challenge	190 Other Contract	360 Other Pe		610 Agriculture	X 840 Trademark
12 USC 3410 890 Other Statutory	195 Contract Product Liability	Injury	441 Voting	1	SOCIAL SECURITY
Actions	195 Contract Product Liability	362 Personal	Injury- 442 Employment	620 Other Food &	
891 Agricultural Act		Med Mai	1	Drug	861 HIA (1395ff)
892 Economic Stabilization	REAL PROPERTY	365 Personal	110 1100011971000	625 Drug Related Seizure of	862 Black Lung (923) 863 DIWC/DIWW
Act	210 Land Condemnation	Product 1		Property 21	(405(g))
893 Environmental Matters	220 Foreclosure	368 Asbestos	<u> </u>	USC 881	864 SSID Title XVI
894 Energy Allocation Act	230 Rent Lease & Ejectment	Injury Pro	· · · · · · · · · · · · · · · · · · ·	630 Liquor Laws	865 RSI (405(g))
895 Freedom of Info. Act	240 Torts to Land	Liability	Employment	640 R.R. & Truck	FEDERAL TAX SUITS
900 Appeal of Fee Determina-	distribution .		446 American with	650 Airline Regs	870 Taxes (U.S.
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950 Constitutionality of	290 All Other Real Property		Other	Safety/Health	Defendant)
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VIII(a). IDENTICAL CASES	3: Has this action been previ	iously filed and	dismissed, remanded or clos	sed? X No Y	es
VIII(a). IDENTICAL CASES If yes, list case number(s):	S: Has this action been previ	iously filed and		ed? X No Y	

CV-71 (07/05)

FOR OFFICE USE ONLY: Case Number:

Case 5:08-cv-01757-SGL-OP Document 1 Filed 12/02/08 Page 10 of 10 UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA

CIVIL COVER SHEET

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

VIII(b). RELATED CASES: H	lave any cases	been previously filed that are related to the present case? X No Yes				
If yes, list case number(s):						
Civil cases are deemed relat	ed if a previou	sly filed case and the present case:				
(Check all boxes that apply) A. Arise from the same or closely related transactions, happenings, or events; or B. Call for determination of the same or substantially related or similar questions of law and fact; or C. For other reasons would entail substantial duplication of labor if heard by different judges; or D. Involve the same patent, trademark or copyright, and one of the factors identified above in a, b or c also is present.						
IX. VENUE: List the Californi	a County, or Sta	ate if other than California, in which EACH named plaintiff resides (Use an additional sheet if necessary)				
Check here if the U.S. g	overnment, its	agencies or employees is a named plaintiff.				
List the California County, or S	State if other tha	n California, in which EACH named defendant resides. (Use an additional sheet if necessary).				
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		nan California, in which EACH claim arose. (Use an additional sheet if necessary) cation of the tract of land involved.				
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X. SIGNATURE OF ATTORN	EY (OR PRO P	ER): Date Dec. 2, 2008				
filing and service of pleadings September 1974, is required p	or other papers ursuant to Loca	Edward R. Schwart 2/44) Civil Cover Sheet and the information contained herein neither replace nor supplement the sas required by law. This form, approved by the Judicial Conference of the United States in all Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue edetailed instructions, see separate instructions sheet.)				
Key to Statistical codes relating	g to Social Seci	urity Cases:				
Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action				
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))				
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)				
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))				
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))				
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.				
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))				